

DUCTLESS Program

This program is for your AC or heat pump. Under the program, any accessories including filters, etc. are 15% off MSRP.

Maintenance

Maintenance is required once a year to maintain manufacturer's parts warranty

- Clean filters (indoor)
- Clean condenser coil with solvent (outdoor)
- Clean condensate drain (indoor)
- Clean evaporator coil for debris (indoor)
- Clean drain pan (indoor)
- Test unit operation through its full cycle
- Test voltages & amperage readings
- Test thermostat for energy efficiency
- Test electrical connections & control boards
- Test drainage to ensure the unit is draining
- Test Airflow across evaporator coil
- Test refrigerant lines for deterioration



MAPLE AIR[™]
HEATING & COOLING



Ductless

Protection

Labour & Parts coverage in the event of a unit breakdown

What is fully covered?

Indoor

- Blower fan motor
- Fan blades
- Louvers
- Internal wiring
- Internal connectors
- Remote control
- Temperature sensors

Outdoor

- Condensation drain
- Electrical components
- Fan blade
- Pressure sensors
- Pressure switch
- Reversing valve
- Temperature sensors

What is not covered?

- Refrigerant recovery, vacuum & refill
- Mounting bracket
- Condensation pump
- Lifting units

*What is partially covered?

- Compressor
- Condenser coil
- Evaporator coil
- Reversing valves
- Control board
- Fan motor
- ECM motor

*Our liability, for parts and labor related to 'partially covered' units and services, is limited to a maximum retail value of CAD \$450 per year of plan coverage, inclusive of HST.